

CHARLOTTE FRIEDRICH

WOMEN'S WELLBEING

TERMS & CONDITIONS

I run every session with a high level of commitment, integrity and responsibility. Please take a moment to read my T&C's and please get in contact if you have any questions.

By purchasing a session/s with Charlotte Friedrich, you agree to all the terms below and accept the following:

- All sessions are confidential unless I believe there is the risk you might harm yourself or others.
- All clients, regardless of their race, ethnicity, cultural or religious background, disability, gender, sexual orientation, political beliefs or age are treated with the greatest respect.
- I currently do not provide services to people under 18 years of age.
- As a matter of policy, I reserve the right to refuse service for any reason.

HOLISTIC WOMEN'S WELLBEING, YOGA & POSITIVE PSYCHOLOGY

- A wellbeing session complements traditional medicine by focussing on creating wellbeing. Clients should seek qualified medical advice if they have any health concerns.
- Clients shouldn't stop or alter the dose of any medication or any prescribed treatment without consulting the relevant medical practitioner, even if they feel better after receiving sessions or integrating suggested lifestyle changes or exercises.
- I am not qualified to diagnose, recommend treatment or surgery, offer prescriptions or comment on advice received from a registered medical practitioner.
- For any on-going health concerns clients must consult the relevant medical practitioner.

PAYMENTS

Full payment is due in advance for all sessions. Please transfer the full amount to the following bank account:

Charlotte Friedrich

Comdirect

IBAN: DE94 2004 1144 0899 7538 00

BIG: COBADEHD044

CANCELLATION POLICY

I take every scheduled session seriously, and I expect the same from my clients. I'm happy to move sessions free of charge if anything unexpected crops up as long as I'm given more than 48 hours of notice. Fees are non-refundable if you do not show for an appointment or cancel with less than 48 hours notice. This also includes sessions cancelled due to illness.

REFUNDS

Refunds are not given for late arrivals or no shows. Your investment for coaching and healing packages are also non-refundable.

In the unlikely event that I have to cancel a session and if for whatever reason it is not possible to rearrange a date, all fees will be refunded in full.

TIMING & LOGISTICS

Please be on time for your appointment: not early or late. If you are early I may still be in a session. If you arrive late your session time will be lost.

If not agreed otherwise, all sessions will take place online via Zoom. You will receive a link prior to the session. Please ensure a sufficient internet connection. In case of technical issues and if the session format allows, we will switch to an audio call.